

IBM China

IBM 2020 Arvind Krishna

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IBM

AI IBM

2020 5 10

IBM AI IBM

2020

2020 736 4% IBM 20% 251 1/3

251

20% 251 1/3

2020 18% 50 Cloud Pak (GBS) AI (GTS)
GTS IBM 2019 IBM Z 2020 z15

130 49% 78 182 108 AI 58 105 25

25

105 25

AI IBM 1 25% AI

AI Linux Kubernetes OpenShift GBS

IT

2.5

2.5

2.5

2,800

40%

GBS

Schlumberger

AI

OpenShift

Cloud Paks

IBM Cloud

GBS

OpenShift Cloud P

IBM

2020

Adobe Infosys Finacle Persistent Systems

IBM

2020

35

IBM

5G

Vodafone Idea Verizon

Bharti Airtel

IT

AI

40,000

IBM

IBM AI

AI

AI

40,000

40,000

IBM

AI

Watson Assistant

AI

IBM

“

”

OpenPages with Watson

AI

IBM

IBM

AI

AI

2020 10

4,600

75%

100

IBM

2020

AI

GBS

IBM

10

Salesforce

“

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Salesforce

IBM

AI

ServiceNow

Watson AIOps

IT

AI

AI

IBM

(Ginni Rometty)

AI

“ ” IBM 2020

“ ” “ ”

IBM Watson Assistant for Citizens

Emb(race) IBM (HBCU)

IBM

IBM 1971 1990

2030 “ ”

“ ” IBM AI IBM

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