IBM ServiceNow IT

Watson AlOps ServiceNow IT ITSM IT ITOM Visibility IT

IBM (NYSE IBM) ServiceNow (NYSE NOW) 10 15 IT IBM ServiceNow

ΙT

IT IT IBM ServiceNow IT

IBM Arvind Krishna

" IT IBM ServiceNow Now Platform IT Watson AlOps ServiceNow Now Platform

IT "

ServiceNow Bill McDermott

" ServiceNow IBM Now Platform Watson AIOps ServiceNow IBM

21 "

IT IT

IBM ServiceNow

IBM ServiceNow IT IBM Watson AIOps ServiceNow ITSM ITOM Visibility IT ServiceNow

ITSM Watson AlOps IT Watson AlOps 60%

•

ServiceNow ITSM IT 20%

• ServiceNow ITOM Visibility

IBM Watson AlOps
IT
Watson AlOps

IBM ServiceNow Now Platform IBM IBM Services IT ServiceNow

IBM IBM

IBM	1 ServiceNow	Watson Ald	Ops		ServiceNow ITSM	AlOps
Service	Now	Watson AlOps				
IDC De	vOps Stephen El	liot				
"			IT	IT	11	
			11	11		
I	BM ServiceNow	IT				
IDM	AlOne Elite Teem	۸	IOn a			
IBM	AlOps Elite Team	A	lOps			
	IBM					
IBM	ServiceNow					

https://china.newsroom.ibm.com/press-releases?item=122470

https://www.ibm.com/watson/aiops